



DATE: 5/8/25

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TO: Tyler County

FAX: 409-283-6305

RE: IBM iSeries Hardware &
Software Maintenance Quote

FROM: Lori Timko
IT Support
i3 Verticals/Net Data
1110 Enterprise Drive
Sulphur Springs, Tx 75482
ltimko@i3verticals.com

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Your current IBM Service Suite contract for hardware & software coverage on your IBM 9009-41A model is due to expire on **6/9/2025**. To continue coverage, please review and call, or email me so I can process your request.

HWMA 1 year _____ **\$2,361.00 (with tape drive MA)**
SWMA 1 year _____ **\$3,005.53**

IBM Service Suite OnSite Repair/Exchange services include IBM parts and labor, 7 days a week, 24 hours a day. This also covers IBM telephone support, ordering of new IBM operating system release upgrades, ordering of PTF's, and CUME packs (accumulative PTF sets).

Please note: IBM charges an "After License Fee" if there is any lapse in coverage. To avoid any late fees, please renew prior to the expiration date listed above.

If you have any questions, please don't hesitate to contact me.

Thank you,

Lori Timko

Please note a signature will be required below and need to be sent back to NET Data

I choose to renew _____

I choose not to renew _____